Quentin Braham
Wavre, Belgium

http://be.linkedin.com/in/quentinbraham

Profile

Quentin is a hardened **Senior Analyst in Data integration and BI** with a strong enthusiasm for **GIS**.
On the top of his experience, he is eager to bring the best solution keeping in mind the consistency between the business processes and the added value in turning those processes in effective and accurate information.
Faithful communication skills enriched with his easy-going character makes him a great team-player. He is able to work independently by taking responsibilities and leadership in order to make things done.

Skills and Trainings

- Business Intelligence / Data model
  - Kimball & Data Vault 2.0 Methodologies.
  - Azure Data Platform : 3 years of experience (Fabric, Azure Data Factory, Power BI).
  - SAP BusinessObjects: 15 years of experience, from version 6 to XI 4.3
    (CMC administration, security, universes, Webi reports, Dashboard).
  - SAP BODS (ETL): 7 years of experience.
  - Oracle Warehouse Builder 10g (ETL): 2 years of experience.
  - Programming: SQL, R, C#, IBM SPSS Statistics, Python.
  - UML, BPMN, Archimate with Sparx Enterprise Architect : 10 years of experience.

- Languages
  - French: native.
  - English: full professional proficiency, CEFR C1 in 2012.

Trainings and certifications (full list on LinkedIn profile)

- Microsoft Certified : Fabric Analytics Engineer Associate (DP-600), 2026.
- Mastering Geospatial Analysis with QGIS, L&T EduTech, 2026.
- GIS for Sustainability, University of Michigan, 2025.
- GIS, Mapping and Spatial Analysis, University of Toronto, 2025.
- Scrum.org Certified : Professional Scrum Product Owner: PSPO I + PSPO II, 2024.
- Microsoft Certified : Fundamental C# (freecodecamp) , 2024.
- Microsoft Certified : Data Analyst Associate (DA-100), 2021.
- Microsoft Certified : Azure Fundamentals (AZ-900) + Azure Data Fundamentals (DP-900), 2021.
- SAP Certified : SAP BusinessObjects Web Intelligence 4.0 (C_BOWI_40), 2014.
- Genesys Infomart & Interactive Insights deployment, Genesys University, 2011.
- Genesys Workforce manager 8, Genesys University, 2011.
- Creative problem solving & mind mapping, Kluwer, 2011.
- Oracle Warehouse Builder 10g implementation, Oracle University, 2007.

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Work Experience

2023-Now Data Analyst (for Wavenet), *client: StibMivb, Belgium.*

- Leadership of a team of data analysts to produce data-driven insights.
- Analysis and Design phases for Enterprise integration data flow. Formalize business requirements into functional specification for implementation.
- Map Enterprise integration data flow and design them into UML conceptual data models and canonical data models with Sparx Enterprise Architect.
- Data Analysis through API using SOAP, REST, SQL, SAP PI via tools such as SOAP UI, Postman and Power BI.

2022-2023 Lead Business Analyst IT Analytics, *ORES, Belgium.*

- People Management : team members follow up, team vision and strategy with personal and common objectives. Change Management, Conflict Management, Trainings follow up.
- Capacity Management : Planning, HR Selection process (new public market offer, interview, assessment).

2021-2022 Business Analyst IT Analytics (for Cubis), client: *ORES, Belgium.*

- Design and Build phases follow up for several reporting environments, addressed to Customer Market department : Netloss calculations on energy networks, financial reporting on customer worksites (Connect My Home project), Smart Meter deployment, Contact center Workforce Management (ContactUs project).

2014-2021 SAP BusinessObjects Consultant (for Infinite Solutions), client: *ORES, Belgium.*

- Implementation of a new integrated Data Warehouse reporting environment over ORES assets, with addition of SAP FI and SAP CO data.
- Evolutive maintenance for business reporting and management of new requests and resources availabilities.
- System Administration and release management.

2008-2013 Application Administrator BI, *ING Contact Centre, Louvain La Neuve, Belgium.*

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- Creation of multi sources reporting universe and participation in the design of key reports and dashboards to deliver integrated reporting on contact center activities.

- Gap analysis and impact analysis between computer telephony integration systems Avaya and Genesys from a data point-of-view.

- Leadership of testing strategy to ensure defect tracking and enhance development process. Status reporting completion on technical projects.

2007-2008 Application Developer Java, *ING Contact Centre, Louvain La Neuve, Belgium.*

- Supervision and development of system integration layer between bank mainframes and contact center CRM using Java.

2006-2007 Customer Support Direct Channel, *ING Contact Centre, Groot Bijgaarden Belgium.*

- Technical helpdesk eBanking 1st line. Cross selling bank products.

Education and Honors

Bachelor of Science, Technology and computer systems, 2005, with praise, EPHEC, Belgium.

German CEFR A2 Waystage, 2014, did deutsch-institut Hamburg, Germany.

English CEFR C1 Advanced, 2012, Kaplan International Colleges Dublin, Ireland.

Certificate of achievement Oenology, 2011, IEPSCF, Jodoigne, Belgium.

EU Ambassador of Honor in 2011 for the "Ex-smokers are unstoppable" campaign.